

How to access the Macmillan CAB Advice Service for South West London

Telephone 020 7042 0332

10.00am – 12.30pm and 2.30pm – 4pm,
Monday – Friday (excluding public holidays)

www.wandsworthcabx.org.uk/macmillan

You can find out more from either your health or social care professional or at your hospital information centre.



The Citizens Advice Bureaux and Macmillan Cancer Support working together.



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**NEED
ADVICE
ABOUT
BENEFITS
OR DEBT?
WE CAN HELP**

**WE ARE
MACMILLAN.
CANCER SUPPORT**

Macmillan CAB Advice Service for South West London

A free and confidential welfare benefits and money advice service for people living with cancer, their families and carers.

The Macmillan CAB Advice Service for South West London

Who we are

Macmillan Cancer Support and the Citizens Advice Bureaux from Wandsworth and Croydon are working together to provide the Macmillan CAB Advice Service for South West London. This is a specialist service giving benefits advice to people affected by cancer in the area.

When you or someone close to you has been diagnosed with cancer, money might not be one of the first things you think about. The good news is that there is help out there for you. It can often be the case that people are eligible for assistance that they didn't even know existed. Having cancer can mean you have to claim benefits for the first time to help you pay the bills or to meet extra expenses such as travelling to the hospital. This service is designed to help you access all the financial support you are entitled to.

What we offer

Specialist advisers give free, confidential and impartial advice.

Appointments are available. These are one-to-one sessions to go through your paperwork and discuss the best course of action for you.

Our specialist advisers give free confidential and impartial advice to anyone in South West London who is affected by cancer. We can help you identify the benefits you are entitled to as well as filling in the forms. We will also help you access debt management support and make you aware of other help that may be available to you. We can make sure you are able to access any financial support that you are entitled to and make life easier.

We may also be able to access a grant from Macmillan Cancer Support for you. Macmillan Grants are one-off payments designed to help people on a low income meet unexpected costs or provide some much needed respite.

We will work with you to identify the problems you are experiencing and advise you of your options. You will need to share all the facts with us and we will provide you with a free and confidential service.



What people ask us

Financial issues can cause worry when someone becomes ill. Many people find that a diagnosis of cancer affects their finances and can cause money problems.

There is a range of financial help available to people affected by cancer, but it can be complex to work out how and what to apply for, and to fill in all the paperwork. We can go through your situation with you and assist you with this as well as signposting you to other organisations which can provide help.

- I am struggling to pay my bills as a result of my cancer diagnosis - is there any help out there for me?

- Are there any benefits that I can claim?
- I have received a very complicated form about my benefits. Can you help me with it?

We can advise on

- What benefits and tax credits are available and help you to apply for them.
- Accessing charitable grants.
- Health costs, such as travel to hospital for treatment.
- Applying for transport concessions, such as a disabled parking badge.
- Housing and fuel costs.
- Other problems - such as debt, employment or housing.