

# Medical Referrals Guidance for GPs and ED

## Information Sheet – Ambulatory Care Centre (ACC)

Patient needs urgent medical review, treatment or diagnostics

\* Common examples below

Are they Clinically Stable ?

YES

- Patient is ambulant OR able to self transfer from wheelchair
- Patient is self caring and able to sit safely

YES

- Patient HAS complex Physical / Cognitive / Psychiatric needs requiring supervision?
- Patient likely to need admission?

NO

Is there an existing appropriate clinic available for them to attend ?

YES

NO

NO

NO

YES

### RAPID ACCESS CLINICS

Acute General Medicine:

0208-296-2309

TIA: 01372 735380

Chest Pain:

est-tr.chestpain-clinic@nhs.net

Airways: 0208 296 2937

If waiting time is clinically appropriate, please refer via NHS e-Referral / use Advice & Guidance / Contact Specialist Team via Switchboard

### ACC



Patient may be suitable for the Ambulatory Care Centre, please call

**Mon- Fri (8am-5pm)**

**07975 232 232 /  
or Bleep 255**

### A&E or Acute Medical Unit

Patient is unsuitable for Ambulatory Care Centre.

Please refer to the OnCall Medical Registrar (Main SwitchBoard.)

**0208 2962000 /  
or Bleep 400**

\* Common examples - Suspected DVT, Suspected PE, Cellulitis, COPD Exacerbation, Suspected Upper GI Bleed, Headache, stable AKI, Procedures (e.g. ascitic / pleural drains).